
Farzana Sultana

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SOFTWARE QA TESTER

*Experienced in Manual & Automated Testing for Software Quality Assurance (SQA)
Knowledgeable in Open-Source Automation Tools (UFT, Selenium)*

Key Skills

QA Standard Operating Procedures
SQA Tools & Best Practices
HP ALM, UFT, Selenium,
Oracle 12C: SQL
Test Plans, Strategies & Scripts

GUI Testing
Functional Testing
Regression Testing
Integration Testing
Analysis and Detail
Observation

Tracking, Logging & Reporting
Agile (SCRUM)
SDLC, STLC
Issue Identification &
Documentation

Professional Experience

ITeLearn- Chicago, IL

SOFTWARE TEST ENGINEER, 09/2016 to Present

(Manual testing, Agile environment)

Highlights of Accomplishments:

- Contributed to create a test plan document detailing the functionalities that will be tested and the approach to testing.
- Identified project deliverables and estimated end dates.
- Create test case document that described test cases and test steps for the different functionalities and presented the same to client.
- Create an extensive set of test data to cover all possible user scenarios.
- Test the website's graphical user interface, registration, user login, video and file uploading functionalities.
- Coordinate with team members through daily project meetings and identified issues and offered resolutions.
- Create Data Driven and Keyword Driven frameworks to test the different modules in the application.
- Make presentations to the client about project approach, design and status of the project.

JUNIOR QA TESTER, 06/2015 to 08/2016
(HP ALM, HP UFT, Agile environment)

Highlights of Accomplishments:

- Demonstrated methodical, detail-oriented and thorough approach to all assignments while adhering to compressed timelines. Complete all assignments on or ahead of schedule.
- Consistently recognized for excellent problem-solving and analytical skills by programmers, project managers and supervisors.
- Identifying automation opportunities and defined, designed, created and executed automated tests using HP UFT.
- Participated in Sprint Planning meetings to identify the strategic features of the User stories and review the current Sprint User stories.
- Participated in daily scrum meetings to address any blockers of testing and discussed the status of assigned tasks.
- Reported and tracked application defects using HP ALM. Also, followed up with the development team to verify bug fixes and updated bug status.
- Conducted Functionality and Regression testing during the various Sprints of the application.
- Good working knowledge in analyzing changes and identifying areas in application to be regression tested.
- Performed Back End testing using SQL to verify the sanctity and integrity of the tables.
- Attended periodic meetings, teleconferences and led discussions on problem resolution.

Education

Structured Query Language, Fall, 2016

College of DuPage

Software Quality Assurance / Quality Control Training, 2011, 2015

SigmaSoft

Pursuing CAST certification from Quality Assurance Institute, FL

Ph.D. in Educational Research, 2010

University of South Carolina, Columbia, SC

Technology Summary

Testing Tools: HP Test Suite (Application Lifecycle Management, Unified Functional Testing); Selenium Suite (Selenium IDE, Selenium 2, Selenium Grid); Bugzilla; JIRA.

Languages: Basic familiarity with JavaScript, VBScript, Oracle: 12c SQL and HTML.

Software/Systems: MS Office Suite, Windows.

Reference

Available upon request.