

Joey Hawkes

Business Systems Analyst II

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History of orchestrating successful projects

and tool initiatives designed to support regulatory requirements. Manage business applications and tools enhancements. Strong background in project management, reporting and implementation.

Enhance and create new supervision tools, applications and training, with twelve+ years in financial risk mitigation roles with a large firm.

Refined relationship-building skills and experience working collaboratively with technology teams and leaders.

PROFESSIONAL EXPERIENCE

Business Systems Analyst II

Ameriprise Financial, Inc., Minneapolis, MN, 2005–Present

Joined as Project Coordinator, promoted to Sales Supervision Coordinator and rapidly promoted to Business Systems Analyst I. In 2016 promoted to Business Systems Analyst II through a series of increasing responsibilities based on strong analytical, operating, and team performance measurements.

- Added 9,417 cusip's in the first half of 2017 compared to 1,995 in 2016.
- Maintain and update test cases and write process documentation.
- Implemented AFDT (Advisor Fraud Detection Tool) technology.
- Clearly document defects enabling developers to recreate test case issues.
- Provide direct coverage to supervisor on multiple tools and applications.

Coordinator

Target Corporation, Minneapolis, MN, 2002–2009

Joined Target as a Merchandise Coordinator, and later promoted to Environmental Coordinator. Educated Business Analysts on product in-stocks, to allow efficient ordering to drive growth. Produced weekly sales report updates; supported business analysts and buyers.

- Prepared sales analyses and tracked spending of new Target stores.
- Developed companywide recycling program.
- Received "Best In-stocks" award by managing product inventory.

SKILLS

Microsoft tools

Financial Planning and Profit Analysis

Informatica

HP Quality Center

Analyst Tool

Compliance Tracker

Prosurv – Supervisory Review Tool

Mitratch – Supervisory Action Tool

FOI Inspections

Employee Training and Development

SQL reports

HIGHLIGHTS

Processed Market Group Service Contracts
118% growth

Hired and trained employees for a newly created role

Support 5 Sr. Business System Analysts and 5 tools

Merchandising Logistical Excellence Award for best in-stocks of products

Chairman's Award for Excellence
AnnuityNet Processing upgrade

Leader to two individuals in India (offshore)
Support **3 tools** within Risk Mitigation

EDUCATION

St. Thomas University, Masters in Project Management
Capella University, Management & Leadership