

— AVENS E. RIDGEWAY —

CONTACT



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PROFILE

My professional career and education have been driven by the constant urge to help others realize their potential and be most effective in their profession. That motivation, along with my experience in learning and development, consulting and training, would enable me to be an asset to your company.

SKILLS

- CURIOUS
- LEARNING & DEVELOPMENT
- PROJECT MANAGEMENT
- PRESENTATION SKILLS
- COMMUNICATION & LISTENING
- PROBLEM SOLVING
- RELATIONSHIP MANAGEMENT
- DRIVEN
- ORGANIZED
- RESILIENT

EXPERIENCE

Organizational Developer, *BioZyme Inc.*

2019 – Current (Saint Joseph, MO)

- Executed and managed numerous projects related to training, ongoing development and company continuous development efforts.
- Implemented a LMS while collaborating with various departments to democratize learning and support each team's learning experience.
- Led, developed and facilitated live training sessions and workshops to support learning initiatives and company goals.
- Reported learning data and metrics to leadership.
- Led efforts to leverage Culture Index Survey data to support and improve interpersonal relationships, employee performance and engagement.

Consulting Analyst, *Huron Consulting Group*

2018-2019 (Chicago, IL)

- Conducted interviews of employees and students, synthesized research, and collaborated with colleagues to produce and present current state assessments to universities and colleges.
- Analyzed institutional performance and procedures to compare with industry best practices to assist university in organizational redesign.
- Supported clients through system implementation and upgrades, process changes, and organizational enhancements.
- Liaised with clients on behalf of the firm to ensure a positive project experience.

Admissions Counselor, *Lyon College*

2016-2018 (Batesville, AR)

- Identified areas for improvement in infrastructure and proactively collaborated with other departments to improve recruitment success and quality of candidates.
- Analyzed admissions data in Jenzabar, MS Excel and Google Docs.
- Interpreted data trends to assist in shaping recruitment strategies, yearly itinerary, budgets and goals.

EDUCATION

King's College London, MSc

2014-2015

Organizational Psychiatry & Psychology

Graduated with Merit

Dissertation earned Distinction

Lyon College, BA

2011-2014

Psychology

Graduated with Honors

REFERENCES

Available upon request

