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EDUCATION & CERTIFICATIONS

MASTER OF SCIENCE, INFORMATION TECHNOLOGY MANAGEMENT
Western Governors University (2020)
Kansas City, MO

BACHELOR OF SCIENCE COMPUTER INFORMATION SYSTEMS
 DeVry Institute of Technology
 Kansas City, MO

CERTIFIED ASSOCIATE IN PROJECT MANAGEMENT (CAPM)
Project Management Institute (2020)

EXPERTISE

Agile Project Management | Change Management | Data Life Cycle Management | Business Architecture | Data Life Management | Systems Designs and Analysis | Process Improvement | Data Governance | Team Development and Leadership

TECHNICAL PROFICIENCIES

Appian | Microsoft Power BI | Microsoft Visio | SAP Business Objects | Teradata | SAS | AQT | Salesforce.com | PowerDesigner | TOAD | SQL | DBQ2 | Oracle | Erwin | DataStage

PROFESSIONAL AFFILIATIONS

Member, Women United | United Way

Member | KC DAMA

JUANITA BOOHEISTER

DATA LIFE CYCLE MANAGEMENT | BUSINESS ARCHITECTURE | DATA GOVERNANCE

Forward-thinking Information Technology Leader with a unique balance of technical depth, leadership and business acumen to align information assets and technology with focus to fulfill business strategies. Process improvement visionary – develops and implements innovative strategies and streamlines processes to drive improved efficiency and productivity. Proven track record of success in developing and leading top-performing teams to stimulate growth of opportunities and revenue. Adept at interfacing with key stakeholders to understand data and operational challenges, define project scope, create strategic roadmaps and direct teams to deliver valued business solutions and product enhancements to diverse population of end users.

PROFESSIONAL EXPERIENCE

Cartwright Companies | Grandview, MO Aug 2020 – Present
Leading supplier of global mobility, relocation, and moving services to individuals and companies as well as the United States military and federal agencies.

SENIOR TECHNICAL CONSULTANT

Controls execution of data extractions and data transformations to modernize business processes and workflows, impacting personnel and financial management operations.

- Extracts data from TruPay solutions system to DocuWare for content management.
- Creates mapping documents, reflects data extractions and data transformations.
- Loads data into new Paylocity solution and validate.
- Establishes new workflows for employee onboarding and other pertinent processes.

Commerce Bank | Kansas City, MO Aug 2005 – Nov 2019
Super-community bank with 150+ years of experience with strong established products.

VICE PRESIDENT, TECHNICAL MANAGER (July 2014 – Nov 2019)

Directed team of 9 data engineers, data analysts, data scientist and Salesforce.com administrators and developers to support product enhancements and daily operations.

- Maintained and leveraged knowledge of evolving technologies to steer direction of developing and following strategic roadmaps as it impacted business operations.
- Developed, implemented and maintained governance policies, procedures, models and process improvements.
- Formulated data strategies and coordinated implementations based upon various constituent priorities.
- Succeeded introduction of Microsoft Power BI as enterprise-wide visualization tool.
- Advocated for Big Data cloud environment purchase for Commerce Bank.

ASSISTANT VICE PRESIDENT, TECHNICAL MANAGER (Aug 2005 – June 2014)

Spearheaded assembly and development of data analytics and CRM teams to provide business intelligence and administration; facilitated successful development and implementation of Salesforce.com for Commercial Products national sales and operational teams, comprised of **300+** users.

- Drove team's timely and accurate delivery of new products; developed team metrics to aid team's balance workloads and ensure ongoing support.
- Streamlined communication to enable alignment between departmental resources as it related to current processes, including handoff points, rules and requirements.
- Mitigated instances of process gaps and redundancies through conducting analysis and applying best practices to leverage technology for process improvements.
- Defined ETL processes and ongoing data architecture and infrastructure.
- Upheld role as Customer Intelligence committee member, led execution of strategic initiatives.
- Achieved implementation of Commercial Products data marts, leveraged data retention and modeling strategies.
- Served as primary member of SAP Business Objects implementation team for enterprise-wide analytic reporting.

PREVIOUS ROLE (May 2002 – July 2005)

SENIOR DATA ANALYST | Commerce Bank, Kansas City, MO