

# Taylor Plummer

Self-Driven Restaurant Manager: Driving Excellence in Hospitality, Operations, and Guest Satisfaction with a Passion for Culinary Innovation

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## Professional Experience

### Strang Chef Collective

Assistant General Manager – Overland Park Location

10/2023–Present

- Co-run a restaurant with 120+ employees, 5 kitchen concepts + a bar and cafe, earning over \$15 million in annual revenue
- Lead, organize, and execute high-stakes events at our event space, working with the client and venue manager to plan for timing, food and beverage offerings, staffing, etc.
- Manage scheduling, payroll, front of house employee training, creating and scheduling seasonal events, and much more

Assistant General Manager – Lightwell Location

10/2022–10/2023

- Assisted in launching the organization's first new location, leading projects including: controlling budgets for pre-launch expenses, creating the bar program, selecting vendors for our food and alcohol, interviewing and hiring the front of house staff, and more
- Led every day operations with a team of 18 direct reports
- Developed and led new marketing initiatives across various print and digital media forms

Bar Manager

03/2022–10/2022

- Led a team of 12 bartenders in a high-volume bar, which produced \$10,000 to \$30,000 in revenue daily
- Costed and created the summer and fall bar menus for 2022

### Empower Retirement

Senior Retirement Consultant

09/2020–07/2021

- Provided clients with consultative financial wellness conversations, and helping them plan for retirement
- Worked with active and terminated participants of employer-sponsored plans to provide support, advice, and guidance on options, consolidation, investment strategy, savings strategies, and more

### Thrivent

Financial Advisor

01/2019–07/2020

- Created a Financial Wellness Program for the employees of 2 non-profit organizations, which provided services including: budget and debt counseling, investment advising, and financial planning
- Provided clients with fee-based planning, insurance/financial products, and holistic wealth management

### T Rowe Price

Financial Services Representative

05/2018–12/2018

- Assisted clients over the phone with technical issues and questions on company products
- Completed account transaction requests

## Education

BS in Business Finance

Taylor University

08/2014–05/2018

## Licenses

Colorado Life and Health

FINRA Series 6, 63, 7, and 66

## Skills

Multi-tasking and Problem Solving

Customer Service

Project Management

Independence and Self-motivation

Team Building & Leadership

Communication

Documentation

Thrive in a Fast-Paced Environment