

T E D K E L L E R

KANSAS CITY, MISSOURI

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P R O F E S S I O N A L S U M M A R Y

Product Manager and Banking Operations leader with experience in software and platform installation and customization, treasury management and payment systems, process improvements, and agile product development to bring increased value to customers.

Core Competencies:

- Advanced knowledge of SWIFT and industry message formats (MT, MX, EDI, BAI, and ISO).
- Depth of experience with GTreasury, Wall Street Office, FX All, and similar products.
- Proficient in MS Office, especially MS Visio, Excel, and PowerPoint.
- Agile methodology and tool usage, including JIRA, Confluence, and MS Azure.
- Strong communication, analytical, and problem-solving skills.
- Broad understanding of banking systems and financial industry.
- Experience in solving complex client use cases with a focus on achieving outcomes.

P R O F E S S I O N A L E X P E R I E N C E

STATE STREET CORPORATION, Irvine, CA

09/2020 – 06/2025

Assistant Vice President

- Responsible for the initial adoption of the GTreasury Wire system, a 5 million dollar project over 3 years, in relation to the PIMCO ("Pacific Investment Management Co") project for the Alternative Operations team and maintained project integration between upstream source applications.
- Responsible for end-to-end wire transfer process, including review, audit and approval of wire templates, SSI set-ups, wire approval and release, and managed daily risk and workflow of wire settlements and completion status.
- Acted as liaison between business and technology teams to support product demand opportunities as part of trade management product strategy and development.
- Product Owner for the trade management team in relation to DNS ('Delivery Notification System') responsible for generating trade and settlement messages sent to custodians in SWIFT MT, ISO20022 MX and fax directive formats.
- Created detailed documentation of business requirements, process flows, and project deliverables.
- Collaborated and resolved settlement issues with middle and back office, identifying trends and working to mitigate or eliminate re-occurring items.
- Served as the lead subject matter expert, primary contact, and escalation point for operational matters related to GTreasury facilitating over 25,000 monthly wire transfers.
- System administrator for GTreasury, including establishment of user access groups and entitlements, user access recertifications, bank account set-ups, approval rule matrix, and wire template set-ups.
- Ensured regulatory compliance and data integrity for all transactions adhering to established controls and procedures and applicable laws, by following AML/KYC and travel rule policies with appropriate documentation.
- Provided oversight of IMS operations support team during facilitation of account onboarding and SSI set ups, including clients such as PIMCO.

- Interacted with internal and external parties related to alternative investment activity, including brokers, custodians and finance team, to effectively complete pre-trade clearance and post-trade settlement.
- Coordinated and collaborated with cross-functional teams to support client.

GTREASURY, Chicago, IL

06/2013 – 07/2020

Product Manager, Cash and Payments (01/2020 – 07/2020)

- Developed the vision, strategy, and roadmap for core product value creation and capabilities.
- Led the effort to deploy the Payment Factory with external API's, empowering mass-volume processing at the level of 1,000 payments uploaded a minute via seamless integration with bank, third parties and back-office.
- Defined, reviewed, and recommended when to build vs. buy new technologies in collaboration with Technology and Business Development teams.
- Recognized with R.W. Baird Award in 2019 as AFP Pinnacle Finalist for Excellence in Treasury and Finance for collaboration on an innovative, API-enabled transaction assignment and posting project for automated reconciliation matching.

Product Owner, Cash and Payments (01/2018 – 01/2020)

- Gathered business and system requirements by facilitating user and client meetings and interviewing key stakeholders.
- Assessed value, developed cases, and prioritized stories, epics and themes ensuring the work focused on those with maximum value creation.
- Led the agile team in planning for product releases and set expectations for delivery of new features.
- Acted as a liaison between users and clients, developers, testers, and implementation specialists.

Special Project Manager (01/2016 – 01/2018)

- Expertise in achieving success with TSA software development, working as Product Owner and Treasury Consultant with the clients and technology teams which included engagements with clients such as Rosenthal Collins Group, State Street Corporation, Bloomberg and R.W. Baird for Treasury and Payment automation.
- Worked with our business partners, performed and led initial analysis of the request, provided assessment and gathered estimation of the effort with development teams.
- Managed the on-premise deployment and development for corporate and bank clients.

Implementation Consultant (06/2013 – 01/2016)

- Managed multiple concurrent implementations of treasury software with both global and domestic clients of varying size.
- Completed international and domestic bank integrations for automation of payment processing, balance reporting and accounting.
- Implemented complex multi-currency, In-House Bank, Payment Factory and Netting functions and deployed Straight-Through Processing with banks and trading platforms.

NORTHERN ILLINOIS UNIVERSITY, Dekalb, IL

01/2012 – 05/2012

TMAC Treasury Intern

- Worked with average daily balances, investment journal entries, and cash management.

E D U C A T I O N A N D C E R T I F I C A T I O N S

Bachelor of Science, Finance, NORTHERN ILLINOIS UNIVERSITY (2013)

Pragmatic Marketing Certifications, TRAINING INSTITUTION

- Product Manager Certified